

# Fairhaven Memorial Park & Mortuary

1702 Fairhaven Avenue  
Santa Ana, California 92705  
(714) 633-1442 - Phone - Fax  
FD1313

## GENERAL PRICE LIST

These prices are effective as of June 22, 2015, but are subject to change without notice.

**Prior to drafting any contract for goods or services, the responsible party or the decedent's survivor who is handling the funeral arrangements is entitled to receive a copy of any preneed agreement in the possession of the funeral establishment that has been signed and paid for, in full or in part, by or on behalf of the decedent.**

**The goods and services shown below are those we can provide to our customers. You may choose only the items you desire. However, any funeral arrangements you select will include a charge for our basic services and overhead. If legal or other requirements mean you must buy any items you did not specifically ask for, we will explain the reason in writing on the statement we provide describing the funeral goods and services you selected.**

### **BASIC SERVICES OF THE FUNERAL DIRECTOR AND STAFF AND OVERHEAD:**

This fee for our basic services and overhead will be added to the total cost of the funeral arrangements you select. (This fee is already included in our charges for direct cremations, immediate burials, and forwarding or receiving remains.) This fee includes the following:

Personnel available 24 hours a day, 365 days a year to respond to initial call

Arrangement Conference

Coordinating service plans with cemetery, crematory, and/or other parties involved in the final disposition of the deceased

Preparation of necessary forms for governmental agencies.

Also covers overhead, including facility maintenance, equipment and inventory costs, liability insurance and governmental compliance costs.

\$1,535.00

### **PREPARATION OF THE BODY:**

Except in certain special cases, embalming is not required by law. Embalming may be necessary, however, if you select certain funeral arrangements, such as a funeral with viewing. If you do not want embalming, you usually have the right to choose an arrangement that does not require you to pay for it, such as direct cremation or immediate burial.

Embalming

\$500.00

Other Preparation of the Body:

Bathing and handling of unembalmed deceased	<u>\$200.00</u>
Hairdresser	<u>\$60.00</u>
Special care for autopsied cases	<u>\$175.00</u>
Dressing, casketing and cosmetizing of deceased	<u>\$250.00</u>
Refrigeration (It is the policy of our firm to require refrigeration of unembalmed remains after 24 hours.)	<u>\$500.00</u>

**USE OF FACILITIES AND STAFF:**

Use of Facilities and Staff Services for Visitation (4 Hours Maximum) <b>(Our services include set-up of visitation area, placement of encased remains, display of floral arrangements, supervision of and attendance during the visitation.)</b>	<u>\$325.00</u>
Use of Facilities and Staff Services for Funeral Service in Our Chapel <b>(Our services include coordinating the funeral arrangements, supervision of funeral, and staff to assist with the funeral ceremony.)</b>	<u>\$775.00</u>
Staff Services for Funeral Service at Religious Facility <b>(Our services include coordinating the funeral arrangements, supervision of funeral, and staff to assist with the funeral ceremony.)</b>	<u>\$775.00</u>
Use of Facilities and Staff Services for Memorial Service (without remains present) in Our Chapel <b>(Our services include coordinating the memorial service arrangements, supervision of the memorial service, and staff to assist with the service.)</b>	<u>\$495.00</u>
Staff Services for Memorial Service (without remains present) at Other Facility <b>(Our services include coordinating the memorial service arrangements, supervision of the memorial service, and staff to assist with the service.)</b>	<u>\$475.00</u>
Equipment and Staff Services for Graveside Service <b>(Our services include accompaniment of remains to cemetery, supervision of graveside service, and staff to assist with the service.)</b>	<u>\$495.00</u>
Additional Charge for Use of Facilities and Staff for Evening Service	<u>\$220.00</u>
Additional charge for Use of Facilities and Staff on Weekends	<u>\$400.00</u>
Other Use of Facilities and Staff (Per day):	
Other Use of Facilities	<u>\$295.00</u>

**TRANSPORTATION:**

Transfer to or from airport (within a 25-mile radius). Additional distance will be charged at \$2.35 per mile.	<u>\$175.00</u>
Transfer of remains from place of death to funeral home (within a 25-mile radius). Additional distance will be charged at \$2.35 per mile.	<u>\$495.00</u>
Funeral vehicle (e.g. Hearse) (within a 25-mile radius). Additional distance will be charged at \$2.35 per mile.	<u>\$350.00</u>
Limousine (within a 25-mile radius). Additional distance will be charged at \$2.35 per mile.	<u>\$455.00</u>
Service vehicle (within a 25-mile radius). Additional distance will be charged at \$2.35 per mile.	<u>\$195.00</u>
Caisson	<u>\$750.00</u>
ESCORT	<u>\$155.00</u>

**FORWARDING REMAINS TO ANOTHER FUNERAL HOME:**

This charge includes use of preparation room, Basic Services of the Funeral Director and Staff, embalming, transportation to or from local airport or other place of shipment within a 25-mile radius, Transfer of the Remains to the Funeral Establishment and obtaining necessary authorizations. This charge does not include visitation or ceremonies. This charge applies to shipment within the continental U.S. only.	<u>\$1,840.00</u>
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**RECEIVING REMAINS FROM ANOTHER FUNERAL HOME:**

This charge includes Basic Services of the Funeral Director and Staff, transportation of remains to cemetery or crematory and obtaining necessary authorizations. This charge does not include visitation or ceremonies.	<u>\$1,465.00</u>
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**DIRECT CREMATION:**

**\$1,525.00 to \$11,220.00**

If you want to arrange a direct cremation, you can use an alternative container. Alternative containers encase the body and can be made of materials like fiberboard or composition materials (with or without an outside covering). The containers we provide are alternative containers and other cremation containers, including containers made of wood, containers made of fiberboard, and containers made of other composite materials. See descriptions below.

Our charges for direct cremation (without ceremony) include refrigeration, Transfer of the Remains to the Funeral Establishment, Basic Services of the Funeral Director and Staff, crematory fee. The crematory fee is included.

- 1. Direct cremation with container provided by the purchaser (All such containers must meet any applicable state or crematory requirements.) \$1,525.00
- 2. Direct Cremation with Pacific Pine - Pine Casket - Cremation Oriented With A Light Pine, Laminate Hardboard Exterior, Rosetan crepe interior \$2,320.00
- 3. Direct Cremation with Bayview Beech - Light Beech Laminate Hardboard Exterior With Handles, Ivory crepe interior \$2,320.00
- 4. Direct Cremation with Strata - Light Amber Fiberwood, Rosetan capri crepe interior \$2,070.00
- 5. Direct Cremation with Standard Grey - Flat Grey Fiberwood, No interior \$1,920.00
- 6. Direct Cremation with Trayview - Cardboard Container - Cremation Oriented With A Cardboard Exterior, Crepe paper mattress and pillow \$1,770.00
- 7. Direct Cremation with Cardboard Container - Cardboard Container - Cremation Oriented With A Heavy Cardboard Exterior, No interior \$1,670.00
- 8. Direct cremation with casket from our facility (in addition to cost of casket) \$1,525.00

**IMMEDIATE BURIAL:**

**\$1,920.00 to \$12,115.00**

Our charges for immediate burial (without any rites or ceremonies at the funeral home, graveside or elsewhere) include Basic Services of the Funeral Director and Staff, refrigeration, Transfer of the Remains to the Funeral Establishment

- 1. Immediate burial with container provided by the purchaser (All such containers must meet any applicable state or cemetery requirements.) \$1,920.00
- 2. Immediate burial with minimum casket from our facility. \$2,815.00
- 3. Immediate burial with casket selected from our facility (In addition to cost of casket – see Casket Price List for casket prices.) \$1,920.00

**CASKETS:**

**(A complete price list will be provided at the funeral home.)**

Adult Caskets	<b><u>\$545.00 to \$10,195.00</u></b>
Alternative Containers	<b><u>\$145.00 to \$395.00</u></b>
Rental Casket	<b><u>\$1,295.00 to \$1,995.00</u></b>
Infant and Child Caskets	<b><u>\$130.00 to \$1,845.00</u></b>

**OUTER BURIAL CONTAINERS:**

**\$115.00 to \$2,695.00**

(A complete price list will be provided at the funeral home.)

**RENTAL CASKET:**

**\$1,295.00 to \$1,995.00**

(Refer to Casket Price List as provided at the funeral establishment.) If you choose a funeral service where a rental casket is provided, the casket used for the funeral service may have been used in a previous funeral service. If the casket has been used in a previous funeral service, the interior lining has been replaced.

**URNS:**

**\$95.00 to \$1,295.00**

(A complete price list will be provided at the funeral home.)

**FLOWERS:**

**As Selected**

**CLOTHING:**

**As Selected**

**OTHER:**

16"x20" Canvas Portrait with 5 Portrait Cards	<u>\$245.00</u>
A Life Remembered Book™	<u>\$50.00</u>
Acknowledgement Cards (Per 100)	<u>\$20.00 to \$30.00</u>
Aftercare® Planner	<u>\$245.00</u>
Air Tray	<u>\$175.00</u>
Bagpiper	<u>\$225.00</u>
Cap Panels	<u>\$145.00 to \$295.00</u>
CARDBOARD CONTAINER - Cardboard container - cremation oriented with a heavy cardboard exterior	<u>\$145.00</u>
Casket Corners	<u>\$59.00</u>
Catered Receptions	<u>\$495.00 and up</u>
Celebrant Service	<u>\$495.00</u>
Celebration of Life Events Non-taxable	<u>As Selected</u>
Celebration of Life Events Taxable	<u>As Selected</u>
Combination Unit	<u>\$275.00</u>
Cremation Witnessing Fee	<u>\$200.00</u>
Crematory Fee	<u>\$200.00</u>
Cross/Crucifix	<u>\$20.00</u>
Dignity Bi-fold (Per 25)	<u>\$45.00</u>
Dignity Bi-fold Service Folders (Per 125)	<u>\$225.00</u>
Dignity Bookmarks (Per 12)	<u>\$45.00 and up</u>
Dignity Leather Presentation Box	<u>\$50.00</u>
Dignity Memorial Packages	<u>\$295.00 to \$595.00</u>
Dignity Pallbearer Cards (Per 8)	<u>\$25.00 and up</u>
Dignity Register Book	<u>\$55.00 to \$80.00</u>
Dignity Service Folders (Per 100)	<u>\$25.00 and up</u>
Dignity Tri-fold (Per 25)	<u>\$65.00</u>
Dignity Tri-fold Service Folders (Per 125)	<u>\$325.00</u>
Dignity® Acknowledgment Cards (Per 100)	<u>\$25.00 and up</u>
Dove Release	<u>\$235.00</u>
Estate Fraud Protection	<u>\$245.00</u>
Everlasting Memorial® (Internet Memorial/Archive)	<u>\$345.00</u>
Everlasting Moments	<u>\$245.00</u>
Flag Case	<u>\$150.00 and up</u>
Memorial Book	<u>\$25.00 to \$200.00</u>
Memorysafe Keepsake Box	<u>\$95.00</u>
Moving Memories™ DVD	<u>\$25.00</u>
Musicians	<u>\$145.00 to \$350.00</u>
Prayer Cards (Per 100)	<u>\$150.00</u>
Service Folders (Per 100)	<u>\$150.00</u>
Supervision for Interment of Remains	<u>\$200.00</u>
Timeless Touch® Silver, Rimmed Pendant	<u>\$245.00</u>
Traditional Kit Memorial Package	<u>\$195.00</u>

# PRIVACY NOTICE

Maintaining your trust and confidence is at the core of our business. We value the privacy of the information you have entrusted to us concerning the funeral, cremation, or cemetery services we provide to you and your family. This privacy notice is being sent to you on behalf of one or more subsidiaries of Service Corporation International (“SCI”) (collectively referred to herein as “we” and “affiliates” of each other) that offer pre-need or at-need financing (either directly or as an insurance agent, as described below). Although these SCI subsidiaries operate as separate companies, the treatment of nonpublic information by each of them is consistent and adequately described by this notice.

In the process of providing our financial products and services to you, such as advance (pre-need) trust arrangements or time-of-death financing plans, it is necessary to collect and maintain nonpublic personal information about you, such as your Social Security number, name, address, transaction history, bank account information, and credit-related information such as credit scores. We collect this information when you apply for financing, from any contract with us that you sign, from processing or administering your financial transactions, and occasionally, from credit reporting or collection agencies.

In addition, we sometimes act as insurance agents for a third-party insurance company in connection with advance (pre-need) insurance-funded arrangements. In connection with those services, we may collect information requested by the third-party insurance company in order to process your insurance contract, such as the (i) Social Security number, name, address, email address, date of birth, phone number, pertinent health condition and medical history, and details of any other life insurance held by the insured individual; (ii) Social Security number, bank account information, credit card information, name, address, and e-mail address associated with the person paying for the insurance; and (iii) beneficiary designations. We forward that information to the third-party insurance company along with information that we may have concerning the related arrangements that you have made with us. We may share with our affiliates the transaction and experience information associated with your insurance enrollment or policy in order to provide you with the desired death benefit services, and/or for marketing purposes.

We also sometimes serve as a re-seller of (pre-need) transportation and relocation plans, and we may collect contact and payment card information in connection with the purchase of such a plan, as well as the name, address, date of birth, and phone number of the beneficiary. We forward some of that information to the third-party transportation and relocation plan provider, along with information that we may have concerning the related arrangements that you have made with us. We may share with our affiliates the transaction and experience information associated with your transportation and relocation plan in order to provide you with the desired death benefit services, and/or for marketing purposes.

**For Insurance Customers:** Please see the above description of the information we may collect in our role as an agent for a third-party insurance company. In addition to providing such information to the third-party insurance company, we may give the information to state insurance officials, law enforcement, group policy holders about claims experience, or auditors as the law allows or requires. We may provide such information in response to a facially valid administrative or judicial order or subpoena. In addition, as stated above, we may share transaction and experience information with our affiliates in order to provide you with the desired death benefit services and/or for marketing purposes, unless you direct otherwise. To see your information or to request that we correct, amend, or delete any information: write to us at [privacynotice@sci-us.com](mailto:privacynotice@sci-us.com), and provide your name, address, telephone number, name of the insurance company, and policy number (if applicable).

Consistent with our respect for your privacy:

- We will not disclose nonpublic personal information about our current or former customers or consumers to any affiliates or non-affiliated third parties except as described below, or as permitted by law (e.g., for us to provide financial, funeral, or other services requested or authorized by you, or to respond to a subpoena or protect against fraud).
- We may share nonpublic personal information we collect about your transactions and experiences (but not information about your creditworthiness) for everyday business use and marketing purposes by our affiliates who offer funeral, cremation, and cemetery-related products and services. We may share nonpublic personal information with outside business partners who provide support services for us or marketing services on our behalf. We also may share nonpublic personal information with non-affiliated financial institutions with whom we have joint marketing agreements for the purpose of jointly offering a financial product or financial service to you. You have the right to opt out of such sharing with affiliates and non-affiliated financial institutions, as addressed further below. We require affiliates, business partners, and financial institutions to refrain from using or disclosing any nonpublic personal information for any purpose other than the one for which it was received.
- We limit access to nonpublic personal information to those employees and representatives who need to know such information in order to serve you. We maintain physical, electronic and procedural safeguards to protect the security of your nonpublic personal information as required by law.

As set forth above, you may opt-out of our sharing of nonpublic personal information concerning you with our affiliates for certain purposes, and you may opt-out of our sharing of nonpublic personal information with non-affiliated financial institutions. We will refrain from sharing such information in such a manner for forty-five (45) days, in order to allow you the opportunity to opt-out in advance of such sharing. However, you may opt-out at any time, and we will honor such opt-out thereafter. If you wish to opt-out, please follow the procedures on the enclosed form entitled “Important Privacy Choices for Consumers.” Please note that, if you limit sharing of information for an account you hold jointly with someone else, the limitations you select will apply to all persons on the account.

Please note that, in the event you request that we obtain financial or other products and services for you from a third party (including an insurance company or a transportation and relocation plan provider), such third party’s use of your information will be subject to the third party’s privacy policy.

It is an honor to serve you, and we thank you for being our customer. For questions regarding this Privacy Notice, please call our Customer Service Department at 1-866-805-9617. We will strive to reply promptly to your questions and comments.

# Important Privacy Choices for Consumers

Pursuant to California law, and in keeping with our Privacy Notice, Service Corporation International and its subsidiaries (referred to herein as "we"), hereby provide you with the opportunity to exercise privacy choices.

You have the right to control whether we share some of your personal information. Please read the following information carefully before you make your choices below.

## **Your Rights**

You have the following rights to restrict the sharing of personal and financial information with our affiliates (companies we own or control) and outside companies that we do business with. Nothing in this form prohibits the sharing of information necessary for us to follow the law, as permitted by law, or to give you the best service on your accounts with us. This includes sending you information about some other products or services.

## **Your Choices**

**Restrict Information Sharing With Companies We Own or Control (Affiliates):** Unless you say "No," we may share personal and financial information about you with our affiliated companies.

NO, please do not share personal and financial information with your affiliated companies.

**Restrict Information Sharing With Other Companies We Do Business With To Provide Financial Products And Services:** Unless you say "No," we may share personal and financial information about you with outside companies we contract with to provide financial products and services to you.

NO, please do not share personal and financial information with outside companies you contract with to provide financial products and services. (Regardless of whether you exercise this choice, please note that we must provide information that we collect in our role as an agent for a third-party insurance company to that third-party insurance company.)

## **Time Sensitive Reply**

You may make your privacy choice(s) at any time. Your choice(s) marked here will remain unless you state otherwise. However, if we do not hear from you, we may share some of your information with affiliated companies and other companies with whom we have contracts to provide products and services.

<b>Purchaser Name (Please Print):</b>	_____
<b>Optional 12-Digit Contract Number (typically located at the top right corner of the contract):</b>	_____
<b>Purchaser Telephone Number (for use only if we need to contact you so we can correctly handle your opt-out request):</b>	(_____) _____
<b>Name of Funeral Home:</b>	_____
<b>Purchaser Signature :</b>	_____

To exercise your choices do one of the following:

- 1) Fill out, sign and send back this form to us using the envelope provided (you may want to make a copy for your records);
- 2) Call this toll-free number 1-866-805-9617;
- 3) Reply electronically by contacting us through the following Internet option: e-mail at [privacynotice@sci-us.com](mailto:privacynotice@sci-us.com).